

Zachary Demeter

ZachDemeter.com

zachdemeter@gmail.com

OBJECTIVE: A position as an IT Professional.

SUMMARY OF QUALIFICATIONS:

- Proficient with desktop/laptop assembly, configuration, repair, and troubleshooting
- Skilled in Windows Operating Systems and Microsoft Office Suite
- Essential knowledge of Windows Server environments and Cisco administration
- Able to install and diagnose computer peripherals for local or network access
- Familiar with HTML, PHP, CSS, FTP, Adobe Photoshop, Microsoft Expression
- Excellent customer service skills (including oral and written communication), works well in a team environment, self motivated and a positive team leader

EDUCATION:

Sinclair Community College, Dayton, OH

Consecutively (8+ quarters) on Deans List; Cumulative GPA of 3.784

Associate of Applied Science Degrees (Four total)

User Support, Network Engineer, Network Manager, Microsoft Security Specialist

Ohio University, Athens, OH

Bachelor of Technical and Applied Studies

Winter 2012

CERTIFICATIONS:

CompTIA A+ (2006), Network+ (2009), Security+ (2008)

CNSS National Standard 4011

RELATED EXPERIENCE:

Goodwill Easter Seals - Assistive Technology Services Spring 2010

Sinclair Community College Capstone Project

- Helped refurbish and image over sixty HP and Dell computers
- Helped plan and set up for the Assistive Technology Fair
- Trained new users on how to operate computer hardware and software

SCC – Sinclair Modern Language Lab

September 2007 — Present

Lab Assistant II

- Supports Lab Coordinator and Staff in essential daily lab functions
- Provided students with computer hardware and software usage/troubleshooting
- Responsible for opening and closing lab

American Home Inspection Services

September 2008 — Present

Tech Support Provider, Webmaster

- Provide tech support for owner, including setup of a SOHO
- Designed/coded/setup website (AmericanHomeInspectionServices.org)

BrianOlatunji.com / Leadfootmedia.com

August 2005 — Present

Technical Consultant / Webmaster

- Provides tech support for owners
- Coded, updates and co-designed website

EMPLOYMENT HISTORY

Dayton Dragons

May 2007 — September 2007

Usher

- Worked with customers to find areas of the stadium as well as their seats
- Provided general customer service and information

BoulevardHaus.com & CenaRestaurant.com

November 2008 — Present

Webmaster

- Provides regular updates
- Transferred websites over to new host

WorldsFinestOnline.com, WFDVDReport.com

May 2002 — Present

Assistant Site Owner / Webmaster / Administrator

- Regularly updates website with new content
- Maintains relationships with individuals involved with the creation of various covered shows and related productions including Warner Bros. Home Video, Universal Studios, Fox Home Entertainment, Sony Home Video, Buena Vista Home Video and others for review material content
- Redesigned website three times, including PHP/CSS optimization

Professional references are available upon request.